

Franchisee Agreement

This franchise agreement is made on the 05th day of MARCH in the Year 2020 at Kolhapur.

BY AND BETWEEN

Tej Couriers (A Division of Ghatge Patil Consultancy Services Pvt. Ltd.) A Company Registered Under the Companies Act 1956, having its Head office at: 517, E, Old Pune Bangalore Road, Kolhapur. 416001. Maharashtra, India, represented by its Managing Director Mrs. Sadhana Ghatge (which expression shall unless inconsistent with the context mean and include his/her heirs, successors, legal representatives, executors, etc,) referred to as a Company of Wrst Part.

-----having its office (registered Office at:

about Years, S/o,-----

its Proprietor/ Partners /Directors Mr./Ms.-----

, hereinafter referred to as Franchisee (which expression shall ess inconsistent with the context mean Ortd include his/her heirs, successors, legal representatives, cutors, etc.) of the SECOND PART.

IEREAS the Company is engaged in the business of Domestic and International Courier, Express Couriers, 00, Logistics throughout India.

) WHEREAS the Company with the intention of establishing wide network Of services Oil over the Country

'iuJ for the expeditious and efficient handling of Express Courier, Cargo ond logistic Business by appointing

viciuols, Company, firm, societies as its franchisees

WHEREAS the applicant is desirous of ioining Tej Couriers (A division of Ghatge Patil Consultancy Services Pvt

I At for covering the area approached the Company expressed his / her willingness *o conduct the said business on mutually agreed terms of business as a Company hereby appoints the Second Party fo function as a non-exclusive Franchisee of Tej Couriers (A of Ghotge Patil Consultancy Services Pvt Ltd.) for DOMESTIC & INTERNATIONAL BUSINESS on the ve-mentioned address.

O WHEREAS both the parties mutually deem fit to enter into this Agreement on the following terms &

ditions.

W THEREFORE THIS AGREEMENT&MOU WITNESSETH AS FOLLOWS:

PERIOD:

That this agreement shall come into operation with effect from 0-5 and shall be in force for a period Of Two-years subject to fulfilling all the conditions of this agreement.

use OF COMPANY NAME & LOGO:

For that theFranchisee it ismondatory to display ihe signage board of the Company on its premises.

That the Company is the sole proprietor of its registered trade mark, TEJ COURIERS, under Indian 2-14

Tei Couriers (A division of Ghatge Pc•til Consultancy Services Pvt Ltd.)

E, Old Pune Bangalore Rood, Kolhapur, 6 001 Mahorostrm India. Pbone: (91-731) - 2550022.

not

Of Ag•'nt. 'he to be Agent or o

Cf.»npot»•

h onchisee shall no' use or print 'hc Compony or logo on other ;fntionory other than 'hose ovided by the Company.

TRADE SECRECY & BUSINESS COMMITMENT:

'hc Franchisee is o non-exclusive in tho event of failure to meet the service standard by

Evonchlsce; 'he Compony hove right ot its sole discretion to chonqe the Franchtsee.

the Franchisee shell his/her expense os on independont office ond 011 expenses Of the

will be incurred by the honchiseo_ Tho fronchisee will be responsible for 'he loss ond profit of its

STATIONERY S DOCUMENTATION:

That the order for all Stationery/ prin'ed motoriois. nometv. Consignment Notes.

Heads, Visiting Cords, uniforms, Delivery ond Sign Board* 'He

Compony •ts requirement every month Ot least one wook prior to dote Of requ«-emerd

with amounts towards advance as specified by the Company.

the Franchisee shall take all reasonable core to ensure that the Company Stationery, trademark

other matters are used in connection with the Franchisee's business only & are not misused

other person or company whosoever.

BANK ACCOUNT & INSPECTION OF BOOKS OF ACCOUNTS:

the Franchisee must have a Bank Account with any Scheduled Bank (Nationalized or Private) their name as mentioned above in this Agreement and the same must be declared to the Company. the Franchisee or any Of its sister/subsidiary company will not be allowed to open any Bank Account the name of "Tei Couriers (A division of Ghatge patil Consultancy Services Pvt Ltd.) or its subsidiary or an!

.similar name as c binding clause of this agreement.

That the Franchisee shall have no authority to raise loans or borrow in the name of the Company and it is expressly understood that the Company shall in no way be responsible for any debts or liability/obligation created by the Franchisee for business.

MINIMUM SELLING PRICE

the Franchisee will be provided minimum selling rates (Transshipment charges) for all products (Domestic and International). The franchisee will add his/her commission / profit margin on selling the services and products to the customers.

That the franchisee will be responsible to develop the business on his/her own

OPERATIONS:

That the SECOND PARTY, as the Franchisee of the Company will be entitled to use the services of the TEI COURIERS Network and its authorized associates, throughout the world.

That the Company will furnish the Franchisee with the relevant know-how and other details necessary for the professionalized, efficient conduct of the business and shall from time to time guide, train the Franchisee and their staff as the Company and appropriate in the circumstances to run the Franchisee's organization as an organized service unit.

That the Franchisee shall forward all (documents, parcels) collected from the customers to their reporting branches/ Hub for onward sending per the prescribed operation schedule without any delay.

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E, Old Road, Mumbai Phone: (91) 23 2550022.

The Franchisee must follow the booking procedure,

"High Value" mentioned and the appropriate 75% of the package

y, , 3 That Consignment Note is to be filled up with Correct address Of the Consignee, Telephone/ Mobile No.

of both the consigner and the consignee, Pin Code, type of shipments, value, contents. declarations, of both the consigner and the consignee.

8.2.2 RESPONSIBILITY FOR CLEAN P. O. D & DETAILED D. Q. S.:

B.3A the Franchise must necessarily ensure that the shipments are delivered on time in intact condition obtaining acknowledgement with name and signature of the receiver, relation with consignee, date, time

and seal on the POD (Proof of Delivery) copy as well as on DRS (Delivery Run Sheet).

8.3.2 That it is essential for the franchise to Obtain complete acknowledgement from the receivers since POD

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and DRS are the ultimate proof Of delivery Of shipments at the destination as per service commitments_

That franchise will be held responsible in case the customers complain of non-delivery and prefer due to failure in submitting clean POD/ DRS for shipments handled by the respective franchisees.

CUSTOMER CLAIM & COMPENSATION:

The Company will provide necessary guidelines and procedures to settle the claim. Any help in this regard

would be made available by the Company.

That the franchise is responsible for faking • Consignees Signature' on the consignment note faking which

no claims can be considered by Company and Franchise alone is responsible for any claims arising out of

his bookings.

CONSUMER FORUM CASES:

If there is failure in resolving the complaints amicably, the customers are likely to approach the Consumer

Forum.

That in such cases, it will be essential for the franchise to co-ordinate and attend the cases in consultation

with the respective Company officials or Corporate Office and Legal Advisor of the Company whenever any case is filed against the Company or the franchisee himself, either as 1st party or 2nd party in the Consumer Forum.

That the franchisee must keep the respective Sub-Branch/Branch/AO/RO/Corporate Office and customer

service head informed about the status of the Consumer Forum cases from time to time.

That Whenever the Consumer Forum court order is awarded in favor of the customer, it would be the responsibility of the concerned franchisee to bear the cost & consequences thereof individually or collectively based on the internal investigation carried out by the Franchisee / Company.

SECURITY DEPOSIT, JOINING & IT FEES.

The Party has as on date paid Rs. (Rupees

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dated D. security Deposit.

party has as on date paid Rs-

Rs One-time

Non-refundable Joining Fees to the company, vide receipt No..

dated..

TRANSHIPMENT/HUB HANDLING/DELIVERY CHARGES.

That regarding forwarding of the shipments, the Franchisee will bear the cost of Transshipment Charges/Hub Handling Charges (Delivery Charges as per company rules.

07 The detailed list of 011 India and International transshipment/other charges will be supplied by the

company to all the Franchisees.

10.3 That the Transshipment/other rates are subject to change with a prior notice Of one month.

JOB

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That franchisee will pay all domestic and international transshipment bills within 7 days from the date of Invoice.

That the franchise will pay in advance to the Company Consignment note charges. The rate of Consignment notes will be available at stationery department.

In the situation, when Client, customer signed by the Franchisees but unable to match the Transshipment

rates, the Franchisee may transfer the said client / customer to the Company and still enjoy the commission

/ handling charges etc. However, to avail the benefit under this scheme Franchisee must obtain necessary

approval in written from the Branch office or corporate office. The details of commission / incentive must be

mentioned in the letter from the Branch / Corporate office. Franchisee must not begin the work without letter from the Corporate or Branch office.

The Franchisee will be paid incentive/ sales commission towards Pick up charges/booking commission for

the customers signed by the Company but served by Franchisees. However, to avail the benefit under this

scheme Franchisee must obtain necessary approval in written from the Branch office or corporate office.

The details of commission / incentive must be mentioned in the letter from the Branch / Corporate office.

Franchisee must not begin the work without letter from the Corporate or Branch office.

You will pay 5% royalty on your total transshipment bill, every month. Royalty amount is charged for network and goodwill of the Company.

INTIMATION OF CHANGES, IF ANY

That in the event of the franchise changing his place of business/address.

There being a change in the telephone/ Mobile/Email Address of the franchise offices/stations;

Any other related changes; the Franchise shall intimate in writing such changes to the Company before making any changes.

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STATUTORY REQUIREMENT OBLIGATIONS,

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K. I.-establishment Act, and all allied

The Franchisee be have observation and

of statutory from The

be responsible for the The

shall not, in any manner, be for any act, omission or commission of the employees

engaged by the Franchisee and no claim in this respect shall lie against the Company.

the Franchisee shall engage/appoint necessary personnel at their own discretion and cost, without interference of the Company for the efficient running of their business and that no relationship of employer and employee shall be created between the Company and the said personnel and all the liabilities because of their employees will be that of Franchisee.

That the Franchisee shall be responsible and liable for due observation and implementation of the statutory provisions applicable, if any for the employees engaged by them under various Labor'

Establishment legislations and the Company shall not be in any way responsible for it.

7 • That payment of Goods & Service Tax (GST) is applicable from July 2017 or from such subsequent date

as the Franchisee has started their business. The franchise must register and remit the liability the

appropriate Government Authority directly. A copy of the Goods & Service Tax Registration Certificate obtained by the Franchisee shall be submitted to the Company for its record. The Company in no way shall

be responsible for the payment / dues of Goods & Service Tax of the franchise before and after joining the

Company as a franchise.

2.5 That each party shall respectively sign, execute and do all such things and execute such further documents,

deeds, acts and things as the other party reasonably requires for completely effectuating the Agreement and each shall pay his own cost in that connection.

12.6 If the Company becomes liable to disclose any information about the franchise's dealings with the Company to any Authority under any statutory enactments or Court's proceedings, who are entitled to seek the same, in such an event, the Company is free to furnish the information asked for, without any intimation to the franchise.

7.7 Franchisee to ensure that the Weighing Scale used at the premises is calibrated periodically as per the

Standard of Weights & Measures Act, 1976.

13.

NON-AGENCY/ INDEPENDENT CONTRACTORS:

Notwithstanding that the Franchisee is a beneficiary of the Company's name, this Agreement does not create a

relationship of Principal and Agent, and the Franchisee cannot be deemed to be an Agent or a Branch of the

Company under any circumstances. The relationship created herein between the Parties shall be solely that of

independent contractors entering into an agreement and both parties shall act always as independent contractors, and nothing contained in this Agreement shall be construed to create the relationship of principal

and agent or employer or employee, between the Company and the Franchisee. No representations or assertions shall be made, and no actions shall be taken by either Party which could imply or establish any agency,

joint venture, partnership, employment or trust relationship between the Parties with respect to the subject

under this Agreement or any Schedule. Neither Party shall have any authority or power whatsoever to enter

into any agreement, contract or commitment on behalf of the other Party, or to create any liability or obligation

on behalf of the other Party, towards any person or entity.

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S 17, E. Old Bangalore Road. Kolhapur .416 001 . Maharashtra, India. Phone: (91-231) • 2550022,

the of pre-approved or additional delivery cost by them

, / for deliveries billed to Franchisee by the Company;

to the Company for the Services rendered to the customers- Other Services not contemplated by

it, shall be billed at the Company's standard rates;

1 that each shipment placed by the customer is accompanied by a properly completed & signed

consignment note, this may or may not be in electronic form;

protecting each customer on the appropriate packaging for that customer's shipment.

Franchisee will be allowed the credit up to 75% of the total security deposit paid. The Franchisee will be

required to pay additional security deposit to the company in proportionate to Monthly transshipment.

The

Company may recover such amount from the payment made by the Franchisee and raise additional

demand for the payment against remaining dues.

TECHNOLOGY:

The Franchisee shall automate all processes when made available by the Company for the Franchisee,

including automation of shipping, tracking and special programs, the cost or charge of which will be

borne

by the Franchisee. post automation, information regarding trans-shipment of consignments shall be

accessible by Internet or local application. At the cost/ expense of the Franchisee. the Company will

provide to the Franchisee, the automation, electronic shipping and manifestation systems and other

required software and technology relating to such systems, whenever it decides to supply the same to

its

other Franchisee on a uniform basis. The Franchisee will always provide adequate terminals with licensed

operating systems (such as Windows, etc.) as specified by the Company, and internet connectivity at the office of the Franchisee.

CONFIDENTIALITY:

The Franchisee shall treat any information, financial or whether written, oral or visual, received or disclosed by the Company in connection with this Agreement as confidential and shall not disclose the

same to any other third party. The obligation of the Franchisee under this clause shall survive expiration or

termination of this Agreement. The Franchisee hereby agrees that all information relating to the customers of the Company as well as the Franchisee, maintained and updated by the Company shall remain the sole and exclusive property of the Company during the term of this Agreement and shall continue to so remain upon termination of this Agreement.

19. INDEMNIFICATION:

19.1 The Franchisee hereby indemnifies, defends and holds harmless the Company from and against all claims, losses, demands, cause of action, fine, penalty, costs, liabilities, judgments, expenses or damages and/or interest of any kind nature whatsoever which may be imposed upon, incurred by or asserted against the Company in anyway:

(a) Arising out of any theft, loss, destruction of or damage to the packages desired to be shipped or couriered by the customers, through TEJ COURIERS under this Agreement due to the fault of the Franchisee after picking up of the consignments.

(b) Arising out of any wrong or fraudulent use of processes, automation, electronic shipping, manifestation systems, and other software and technology provided by the Company.

Arising out of any alleged or actual non-compliance by the Franchisee with any laws, regulations.

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requirements regarding TEJ COURIERS.

of or non-compliance With the procedures laid down in the

Mo., uol, company Manual and other guidelines/circulars pertaining to the business out of any wrongful/ fraudulent/ criminal including criminal breach of forgery, falsification, misappropriation, misfeasance, misconduct, etc. on the part of the Franchisee or its employees or agents which has resulted in personal injury or loss of property, business or other economic losses to any customers & third parties including the Company.

The Franchisee hereby indemnifies, defends and holds the Company harmless from and against any and all liabilities, claims, demands, penalties, judgments, costs, legal fees and expenses, arising out of the Franchisee's or its employees, franchisees or agents performance or non-performance, breach of this Agreement, gross negligence, negligence or intentional acts that causes or combines with other events to any personal injury, including death, property damage, or economic losses to the Company or its customers or any third parties.

Without limitation, the indemnification obligations under this paragraph shall survive the expiration or termination of this agreement.

WARRANTIES AND UNDERTAKINGS

The Franchisee will not at any time divulge to any customer or to any other Franchisee or to any competitor of the Company any trade or business secrets or any other matter relating to its TEJ COURIERS business, which may become known to it by its position as Franchisee or otherwise. The Franchisee shall be true and faithful to the Company in all dealings and transactions whatsoever relating to the business. In the event of breach of confidentiality by the Franchisee, the Company shall be entitled to claim damages from the Franchisee.

LIMITATION OF LIABILITY:

The Company, through its Franchisee, agents, Co-leadcrs will arrange to transport and deliver the customers' document, packages and freight in accordance with regular practices and procedures of the Company. However, as set forth in the consignment note or airway bill, the Company shall in no case be liable for any loss, delay, damages, miss-delivery, or non-delivery beyond the limitations specified in the Company's standard Conditions of Carriage, and the terms and conditions contained on any Company SHIPPER bill accompanying any shipment transported by the Company for the customers.

The Company's standard Conditions of Carriage, and any future Company updates or revisions there to, will always apply except as otherwise stated herein. In the event of any conflict or discrepancy between the Conditions of Carriage and this Agreement, the terms and conditions of Carriage stipulated by the Company shall prevail.

INSURANCE:

The Company's maximum liability per consignment as set forth in the airway bill 'consignment note shall be Rs. 100/- (Rupees One Hundred only).

The Franchisee shall ensure that its employees/agents and franchisees while booking the non.doc consignments/parcels must obtain Invoice/Declaration in triplicate with goods value declaration from the

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17. E. Old Pune Bungalow Road, Kolhapur, 416 001 .MchoraStro, India. Phone: (91-231) - 2550022.

For any value booked from any customer franchisee shall advise the customer

, obtain adequate Comprehensive Marine Insurance insurance) coverage for all

risk on the shipments by for delivery through the Company's net-work.

Franchisee upon by through

Company at the cost of the shipper. •

If the customer desires to dispatch the shipments their own risk without insurance cover, through

Company's system, a declaration to this effect shall be obtained at the time of booking from 'the

and all copies of Consignment Note should be rubber stamped with, "NOT INSURED BY

AT OWNERS RISK".

Company will not pay or reimburse any costs involved in insuring the consignment or be responsible

for claiming the insured amount in case of any eventuality on behalf of either the Franchisee or consignor.

The Franchisee shall not undertake any responsibility of valuation of the consignments and any such act will result in the liability on part of the Franchisee and not the Company.

AS such a mandatory policy of the company ALL NON-DOCUMENT SHIPMENTS SHOULD BE

BOOKED BY ANY FRANCHISE ONLY WITH ADEQUATE INSURANCE COVERAGE IN ANY FORM BY

THE SHIPPER OR AGAINST DECLARATION OF CARRIAGE OF SUCH SHIPMENTS AT OWNERS RISK WITHOUT INSURANCE. •

Risk Coverage Policy: The Franchisee may avail the Risk coverage policy of Tei Couriers for all shipments having invoice value above Rs. 5000 (Rupees Five thousand) but not exceeding Rs. 1 (Rupees One lakh) at the time of booking with the payment Of 2% of the invoice value for 100% coverage against claims against damage and pilferages. For all shipments . insured by the Customers, the sum of 0.2% must be levied to the customer for Certificate of Facts (COF). Franchisee must read the Risk coverage policy before commencement of the business.

INSPECTION AND RIGHT TO AUDIT:

The Franchisee shall maintain appropriate records with relevance to the Company's business only. The Franchisee shall allow the Company auditors/officials to inspect and verify all such records at any time. of

FORCE MAJEURE:

Neither Party shall be responsible for failure to fulfill its obligations due to causes beyond its reasonable control. including but not limited fo acts of God, fire, storms, floods, acts of Government, wars, strikes, industrial disputes, civil disturbances, riots, acts of terrorism, mechanical breakdowns, or for any other matters that are beyond their reasonable control, whether other,qise foreseeable. Each Party will promptly

inform the other Party of such failures and will use its bost efforts to anticipate such failures and to devise

means to eliminate or minimize them. Neither Porfy shall be liable io the other therefore norsholl the time

for the performance of its obligations be extended for a period equal to the duration of the contingency that occasioned the delay, interruption or prevention.

EXTENSION / RENEWAL / TERMINATION:

'ENSION

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this bo o period may be decided

of Pending such 'ho terms and

Company reserves the right to of conditions of those presents including the to Franchisee Security Deposit,'Monthly Charges with prior knowledge of Franchisee the subsistence of these presents or the time of renewal of 'he Agreement.

the Franchisee is taken up by one or more partners, a partnership deed is to be prepared and copy thereof shall be given to the Company immediately on signing of the Agreement. In case of dispute among the partners, the Company has the right to terminate the Franchisee. In special cases, 01 the sole discretion of the Company, one of the partners may be appointed as a new Franchisee.

RENEWAL CHARGES:

franchise will pay to the Company renewal charges at the time of renewal of 'he agreement offer every Two years. An amount of Rs. 3,000/- (Rupees Three Thousand only) will be collected as renewal charges. That if the Franchisee desires to close the association with TEJ COURIERS within two years of commencement Of the same. he Can do so by giving Three months' notice in writing in Which case Franchisee Security Deposit Will be refundable on clearance Of dues to the Company and other associates. Franchisee's & Co-loaders.

23: 6 That after the initial period of 6 months, either party retains the right to terminate the Agreement by giving

three months' notice, in writing, to the other party. However, the Franchisee requires following clause 25.4

for the clearance of dues.

TERMINATION

25 n That if the Franchisee fails to make the payment of any amount due to the Company by this Agreement

within 30 days after it becomes due and payable.

7.7 That the Company is not satisfied with the performance of the Franchisee.

75 7.3 In the event that the Franchisee becomes insolvent or enters any compromise with its creditors.

That in the event of closing of functioning by the Franchisee without notice, then the franchisee Deposit would be forfeited.

75.8 That notwithstanding anything here in above contained, the Company shall be at liberty to terminate the

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Agreement without notice at any time for reason of the Franchisee violating any of the above terms and conditions and indulging in any act involving moral turpitude, negligence or misconduct with the likelihood

of causing harm to the good name of the Company and its associates. The decision to terminate the Franchisee will be taken after taking Regional Franchisee views into account. The Company and associate

members shall have the right to forfeit the whole/part of the amount of Security Deposit at its sole discretion. The forfeited security deposit shall be used to maintain the services in the area states of the closed Franchisee.

The termination of this Agreement by either Party shall not absolve the Franchisee from any liability incurred by the Company from the effective date of termination. Further, the Franchisee shall not be entitled

to any compensation for pre-mature termination by the Company with or without any cause.

That upon termination or expiration of this agreement, the Franchisee shall cease to use, in any manner, the trade marks the use of which shall have been granted by the Company hereunder, to indicate that the

Second party is the Franchisee Of the Company and shall remove all trademarks and the trade names Of the

Company from the Franchisee's signs, shingles, posters, name cards and any other advertising material.

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forthwith and discontinue the use of the names, trademarks, initials or

- of Company or any names, or devices to be confused

Franchisee fails to discontinue of such marks Franchisee reimburse the

legal fees, costs, charges and expenses incurred in connection with legal action to require

it, however

in the event of such a happening, in addition to forfeiture of Security Deposit.

- Further, Company will fix the Business Franchisee's

performance will be reviewed every quarter, in case the Franchisee fails, the company has the right to take decision in appointing new Franchisee or open company's branch after consulting with Franchisee committee in the existing Franchisee jurisdiction,

76. DISPUTE RESOLUTION:

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there is any controversy, dispute or claim arising out of or relating to interpretation or breach of this Agreement. the parties will endeavor to settle it promptly.

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If such a dispute cannot be resolved amicably or any payments are overdue from the Franchisee or for enforcement of any Other claims, whatsoever, the Parties hereby agree to refer the matter to a SOLE ARBITRATOR appointed by the Company at its Sole discretion for adjudication of the dispute/claim in accordance with the provisions of the Arbitration & Conciliation Act, 1996. The findings/award given by the said Sole Arbitrator shall be binding upon both Parties.

27.

The prevailing Party in any legal action to enforce or interpret this Agreement shall be entitled to recover from the non-prevailing Party all costs and expenses, including reasonable Attorneys Fees. incurred in such action or proceeding.

JURISDICTION:

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That this agreement shall be subject to the applicable laws in force in India from time to time. Both the Parties hereby agree that all litigations between them will be subject only to the jurisdiction of the Courts in

Kolhapur, irrespective of where the cause of action has arisen.

28. MISCELLANEOUS:

Any other matter not provided for in this Agreement shall be amicably resolved by and

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between COURTIERS and franchisees through good faith negotiations.

Any notice made hereunder shall be personally delivered or transmitted by registered post and

28.2

Courier, to the Parties at their respective addresses as set forth above. Either Party may change its address

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hereof by notice to the other All notices hereunder and documents or instruments

in these transactions shall be in English.

one or more of the provisions contained in this Agreement shall be or become invalid, illegal or unenforceable in any respect under any applicable Law, the validity, legality or enforceability of the provisions shall not in any way be affected or impaired thereby.

the failure by the Company Of any time to enforce any of the provisions of this Agreement, shall not be construed as a waiver of such provisions or of any of the provisions hereof. The exercise by the Company

of its rights herein or as may be allowed at Law or Equity, shall not preclude or prejudice the Company from exercising any other rights provided herein at Law or in Equity

Franchisee will adhere to all policies and procedures, amendments declared, circulated time to time and it will be binding on the franchisee to follow all policies without deviation.

WHEREOF the parties hereto have hereunto set and subscribed their respective hands to this day, month and year first hereinabove mentioned.

Witnesses:

(Company / First Party)

Witness

(Franchisee)

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